

Faculty Senate Information Technology Committee Report
February 5, 2020

Many of you contacted Mark Cooper, Chair of the Faculty Senate, and/or our committee after the Blackboard upgrade. We are (truly!) grateful for your input. If you still have questions or concerns, please submit a ticket to the Service Desk (<https://scprod.service-now.com/sp>; 803-777-1800). Contacting DoIT directly removes a step in the communication chain, and helps to ensure timely follow up when issues are resolved.

If it is not too great a burden to email the Co-Chairs of the Faculty Senate IT Committee in addition to contacting DoIT (or if you have positive feedback to share), we would appreciate the opportunity to better understand the impacts of the change. You can reach us at heckmanh@mailbox.sc.edu and nhikmet@cec.sc.edu.

Mike Kelly, Executive Director of Teaching & Learning Technologies, has asked invited our committee to participate in preliminary discussions about Learning Management System governance. His team plans to establish a governance group with broad faculty representation later this year. Academic leaders, students, and support personnel will also participate.